



March 27, 2020

Dear Families,

In addition to our email yesterday please find the weekly call schedule to families. The schedule is intended to ease the stress that our staff are feeling when families have been calling and leaving voice mail messages and the frustration families are feeling when calls are not returned in a timely manner. The neighborhood nurse will call you on your scheduled day and provide you with an update of your loved one. You will also have the opportunity to ask questions.

A reminder that if an Elder becomes ill or their condition changes or an incident occurs you will be notified immediately by the neighborhood nurse.

Please see below for the schedule:

### **Weekly Call Schedule For Families**

	<b>Day nurse</b>	<b>Evening nurse</b>
Friday	Suite 1 and 2	Suite 3 and 4
Saturday	Suite 5 and 6	Suite 7 and 8
Sunday	Suite 9 and 10	Suite 11 and 12
Monday	Suite 13 and 14	Suite 15 and 16
Tuesday	Suite 17 and 18	Suite 19 and 20
Wednesday	Suite 21 and 22	Suite 23 and 24
Thursday	Suite 25	

**River East Personal Care Home**