

November 6, 2020

Dear Families and Friends,

We recognize that this has been a long week for you and your loved ones not seeing each other. It was nice to see many of you taking advantage of widow visits with the nice weather. The construction on the indoor visitation room is off to a great start and the outdoor shelter is looking close to completion. We are excited to get those visits started as soon as possible.

On Monday, November 9th we are meeting with all the Extencicare homes to discuss resuming indoor essential visitations. These will be for **up to two designated family caregivers** (one per day) who have a clearly established pattern of involvement in providing active care and support to the resident. Others may be identified as general visitors who wish to visit for social reasons. General visitation is suspended during Red Zone.

You will receive an email Monday as to the upcoming visiting hours and the date they will resume. Please look for your email as they may resume as early as Tuesday.

Please note that until the indoor visiting room is completed there will be a few more days where we will need to pause visits to keep the front area safe for everyone.

Hairdressing services remain suspended at this time.

We continue to wear PPE and audit for PPE and hand hygiene compliance. The Elders are physically distanced as much as possible during dining, activities and on the neighbourhoods. In order to better distance our Elders on Charity Road, their meals will be moved to the more spacious Gathering Room.

On a positive note, the Life Enrichment Team has been able to offer small group activities on the neighbourhoods and more 1:1 visits since outdoor visits have stopped.

As always, please feel free to reach out to a Leadership Team member with questions.

Have a wonderful, fairly warm weekend!